



Retain™ Unified Archiving

Retain provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-prem or in the cloud.

The Retain archive is accessible by end users and administrators directly through Retain's Web Access Archive Viewer. This enables your organization to quickly access, search, and audit archived communication data. Easily place litigation holds, print, forward, save, redact, and export your message data. Retain reduces cost, mitigates risk, and manages complexity on prem or in the cloud.

Environment Options

Multi-Platform Unified Archiving – All messaging data, including email, social media and mobile is archived into one unified data archive. This gives you the ability to search, publish and perform eDiscovery from one central location.

Mixed-Environment Unified Archiving – Retain provides simultaneous support of a mixed messaging platform environment. View your Exchange, Office 365, Gmail, GroupWise, social media, and mobile data from one central archive.

Flexible Archive Access – The Retain Archive can be browsed and searched directly from multiple access points, including: the end-user email client, the Retain mobile app, the browser-based web access client, and the Offline Archive Viewer. Plus, archived data can be exported to a portable stand-alone archive viewer.

Policy-Based Unified Archiving – Retain provides fully configurable policies that allow you to define the specific email, mobile, and social media communication data you want to archive. These policies allow you to define what is archived based on mailbox type, message source, item type, message status, the age of the message, and attachments. You can also filter by folder and attachment type. In addition, Retain has the ability to implement retention policies for all archived data.

Intelligent Archiving – Retain offers intelligent, granular archiving by taking advantage of the Microsoft Recoverable Items Folder, or by using EWS impersonation, archiving is not limited to journaling. Retain can also archive via journaling, if required.

Message Deletion – Retain includes message deletion policies to reduce storage space, and server load on your Exchange, Office 365, or GroupWise system. Policies can be set to delete email from the server after being archived in Retain, or after exceeding its retention age.

Platform-agnostic Archive – Retain archives messaging data in a platform agnostic format, meaning no matter what email system you are running, even mixed environments, Retain will support it. This also makes email system migrations easy.

Platform Migration – Archive all of your current messaging data to Retain, implement the new messaging system (such as Office 365), and then connect Retain to your new system. All data will be accessible without down time or end user disruption in service.

Social Media Archiving & Oversight – Retain Social™ provides archiving, monitoring, and data insights. This enables organizations to perform eDiscovery, review messages in context and help determine the tone of all posts and pictures for Facebook, Twitter, LinkedIn, Instagram, Flickr, Pinterest, and Google+. Plus, you get archiving for all YouTube and Vimeo videos and comments.

Supported Platforms – Retain supports Exchange 2007 SP3, 2010 SP2 or higher and 2013, Office 365 Plans E1 - E4, Google Apps paid and Education, GroupWise 7.0.3 HP1 or above, GroupWise 8, GroupWise 2012 and GroupWise 2014. Supported social media platforms include, Facebook, Twitter, LinkedIn, Instagram, Flickr, Pinterest, and Google+, YouTube, and Vimeo.

Single Sign-On – Retain provides single sign-on for users to access their archives whether using Outlook, Web Access, or GroupWise.

Email Plugin – Archived messages can be accessed and searched directly from within Outlook, Web Access, and GroupWise. Retain provides the ability to cache archived data, based on specified criteria for offline access.

Mobile Communication Management – Retain Mobile delivers secure, encrypted messaging and archiving for iOS, Android and BlackBerry devices. This solution is for organizations that utilize personal employee and corporate devices to generate and consume business data, while meeting regulatory and compliance requirements. Retain archives all encrypted SMS/Text messages and dedicated business phone number data for iOS and Android. Additionally, Retain archives SMS/MMS and phone call logs for Android and BBM, PIN, SMS/MMS and phone call logs for BlackBerry devices. This means there is no need to tether or sync the device and archiving is done in real time. *Retain is the only enterprise-ready archiving solution for iOS, Android and BlackBerry devices.*

On-Premise or Cloud Unified Archive – Choose how your data is stored. Archived data can be stored on-prem behind your organizational firewall—or in the GWAVA® cloud.

SMTP and Secure FTP Forwarding – SMTP and Secure FTP forwarding of all messages is available based on the individual organization's needs.

eDiscovery, Access, Browse, Search & Export

Built-in eDiscovery – Retain's eDiscovery tools allow organizations to easily place litigation holds, print, forward, save, redact, knockout and export message data.

Web Access Archive Viewer – Only Retain offers an easy-to-use browser-based interface and powerful search tools, in addition to the traditional search tool that lets you quickly locate the complete message thread you need to preview or export.

Complete Export Functionality – Export the data easily into either PST, PDF or stand-alone archive viewer formats. The exported file is fully indexed, searchable, and includes a table of contents for quick browsing.



Offline Archive Viewer – Users can browse and search the Retain archive without access to the web, with the Offline Archive Viewer.

Compliance & Control – GroupWise, Gmail, Exchange, and Office 365 programs allow auto purge and automatic deletion of messages, by the end-user--and without prior approval by an administrator. To assure that no messages are deleted or purged without the knowledge of decision makers, Retain can be configured to disable auto-purge, and supports SmartPurge. This provides total archive policy control by prohibiting message alteration or deletion. These features help ensure archived data is complete and compliant.

Built in Search and Browsing of Archived Data – Retain features a “Google” like search tool for quick and easy searches across all electronic communication data within one central archive. This removes the need to search multiple archives or vendor systems for each message type. The tool returns instant results as a user types in information, and includes suggestions for searches as the search terms are entered into the system (including subject, body, text, email address, tags, users, and other fields). The tool also supports limited regular expressions (REGEX) terms, allowing searches for terms such as social security numbers, credit card and others. Furthermore, the search tool removes duplicate records from the search, reducing the number of hits for a specific search. Retain also provides Advanced Search Feature technology to search and take action, and conduct eDiscovery activities across connected datasets not held within the archive repository. The search wizard allows for the creation of exact search criteria.

Message Threading – Social media messages are archived in their original message string, allowing messages to be easily searched and viewed in their original context.

Redaction Control – Exported data can be redacted, ensuring that personal information, or other redacted items do not become part of the open records request.

Litigation Hold – To protect email that may potentially be involved in future litigation, Retain can flag an archived item to protect it from deletion or actions until the hold is removed.

Audit Trail – Retain creates a searchable audit trail of all administrators and users who have permission to search the archive, enabling you to have a record of all activity.

Fast & Easy Retrieval – Retain contains a built-in Lucene® indexing engine or the Retain High Performance Indexing Engine (for larger deployments).

Rule-based Tagging – Messages can be marked as confidential or tagged while being archived. These messages are automatically tagged while being archived according to set criteria, including regular expressions.

Smart Tagging – Administrators and end users can create custom tags for messages within the archive. These tags are searchable for easier eDiscovery.

Confidential Tagging – Auditors, administrators and other authorized users can mark archived messages as confidential. These marked messages can only be viewed or searched by users with granted rights.

Configurable Permissions – The Access Control List manages access for users, administrators, or others to the features and functionalities of the Retain system by granting customizable role-based permissions.

End-User Mailbox Management – Easily search and restore data with the Retain Web Access Archive Viewer. End-users have the ability to search, forward, print, restore, access, and view messages in their original context without administrator support.

Retain High Performance Indexing Engine – Retain features the High Performance Indexing Engine to ensure fast and easy data retrieval. All messages archived in Retain are immediately available for access, search, and eDiscovery. There is near zero latency between the time a message is archived and when it is indexed and available to be searched. The High Performance Indexing Engine is a clusterable, high performance index that has the ability to support an unlimited amount of search requests. The external engine is available in a load balancing format for increased performance, or in a failover format for redundancy. The engine can be used in the load balancing or failover format, or both, depending on an organization's needs.

Storage & Reporting

Secure Storage – Retain archives messaging data with multiple layers of security whether deployed on-premise or in the cloud. Retain supports multiple databases, including MS SQL, MySQL, Postgres and Oracle. In addition to secure storage, with messages being archived using AES encryption, EMC Centera, or NetApp Snaplock storage, optional Windows server or Linux server encrypted partitions can be used. Plus, Retain features native support for iCAS technology. And, when deployed in the cloud, the GWAVA Cloud features redundant and secure data centers, keeping your data safe and secure.

Third Party API – Allows for third party external integration within Retain. Information can be ingested into the archive while maintaining data fidelity.

Single-Instance Storage – Retain archives only one copy of a message and attachment. This is critical functionality as Exchange 2010, 2013, 2016, and Office 365 do not support single instance storage thus driving up your storage costs exponentially.

Increased System Performance – Retain ensures optimal performance of the messaging system by securely archiving messaging data. This keeps storage on the messaging server to a minimum.

System Statistics & Reporting – Monitor system performance. Reports can be viewed within a dashboard, emailed periodically or generated and saved in multiple formats including CSV, Excel, HTML, and PDF.

Get Started Today!

For more information, or for a price quote, contact us at Questions@GWAVA.com, call 1-866-GO-GWAVA or visit www.GWAVA.com